

SILVER HAVEN BY MAJESTIC RESIDENCES WELCOME HOME

Family / Resident Magazine

Leaders

Named a Senior Care
Provider To Watch by
SeniorHousingNews.com

Our Values

Honest Care
Observant Care
Memorable Care
Empathetic Care

Our Technology

Innovative, Cutting-Edge
Technology For Better
Care

Ageless Possibilities



No one can be fully prepared for tough decisions, especially when a family member is involved. However, like most transitions in life, adjusting to change depends on having the right information and trusting your instincts.

The same can be said for finding the right care setting for your loved one.

Majestic Residences are residential assisted living homes located in neighborhoods just like yours.

We are small, intimate, state-licensed, less chaotic, inviting, and a lot safer than the typical large facility.

Operating in a smaller home setting gives us more time for the **personalized attention and care** your loved one **needs and deserves**, making her new transition much easier.



At Majestic Residences, possibilities aren't just endless, they're also ageless.

“VALUES ARE LIKE
FINGERPRINTS. NONE ARE
THE SAME, BUT WE LEAVE
THEM ALL OVER
EVERYTHING WE DO.”

ELVIS PRESLEY





WELCOME

H.O.M.E. VALUES

Many people talk about “personal values” but we don’t often stop to think what they mean and why they matter.

Values are the things, concepts and ideas we consider to be good, important, and valuable in making our lives better.

Personal values can be things like honesty, friendship, success, modesty, and reliability.

In fact, while every person has values that are important to

them, families also can have group values which they all believe in.

One's values are influenced by the people and communities they're connected to.

At Majestic Residences, we believe values determine how you care for others. That's why everyone at Majestic Residences commits to our Welcome H.O.M.E. Values system.

We believe everyone, from our residents to their family members, deserve value-driven care.





MAJESTIC MOMENTS

At Majestic Residences, we believe that every minute on earth should be memorable. That includes every moment within our homes.

That's why we showcase professional musicians, artists, and other instructors to provide life-enriching moments to fulfill our residents' physical, emotional, and spiritual needs.

Our Majestic Activity programs are designed to encourage connections from the past and explore new experiences.

Memories are ignited from the 1930s to the 1950s with our old-fashioned sing-a-longs, performed by our professional four-piece vocal group, "The Majestic Melodies".

We strive to create environments where new passions can grow, like senior chair yoga or guided imagery with one of our virtual instructors.

Life at Majestic Residences is not only memorable; it's truly living life with ageless possibilities.



AROMATHERAPY

IT ALL MAKES "SCENTS"

Used exclusively by Majestic Residences' assisted living homes.

Aromatherapy can be defined as the art and science of utilizing naturally extracted aromatic essences from plant oil to balance, harmonize and promote the health of body, mind and spirit.

The use of plant oils can be traced back over 6000 years. The Chinese, Egyptians, Greeks and Romans all recognized the therapeutic properties of essential oils and plant extracts.

Aromatherapy seeks to explore the physiological, psychological and spiritual realm of the individual's response to aromatic extracts as well as to observe and enhance the individual's innate healing process.

Majestic Residences' goal is to create a positive and relaxing environment for every resident and their families, which is why we invested heavily into the art of aromatherapy.

We hired professional chemists to help us meet that goal by creating a one-of-a-kind scent which we proudly call "**Welcome H.O.M.E.**"

The Welcome H.O.M.E. scent consists of a;

- top layer of **citrus** which **enhances the feelings of relation.**
- a middle layer of **floral** which **increases feelings of comfort,** and;
- subtle layer of scents of **musk, woody, and amber** to **enhance feelings of security.**

REVOLUTIONARY TECHNOLOGY TO DETECT INCONTINENCE



A major concern in the long term care industry is how incontinence is managed. If not properly monitored and addressed, incontinence can lead to other serious issues. Symptoms such as skin breakdown can lead to further infections which can lead to not just severe discomfort, but potentially dangerous situations particularly for diabetic seniors. Majestic Residences solves this issue with one-of-a kind technology. We partnered with DriQ healthcare to offer our residents an innovation in incontinent care. Our system uses RFID radio wave technology to detect and alert our Resident Ambassadors the moment your loved one's brief is wet or soiled. The RFID chip never touches your loved one's skin and is working 24/7 to maintain your loved one's dignity and health.

MEDICAL SERVICES IN RESIDENTIAL CARE

THERE ARE MANY TYPES MEDICAL SERVICES AVAILABLE



What happens when a resident in a Majestic Residences home needs medical care either after a hospital or skilled nursing home stay?

In general, the goal of home health care is to treat an acute illness or injury until the resident recovers. Home health care can help a resident:

Due to aging, injury, or illness, some Majestic Residences residents require additional help when it comes to relearning certain motor skills.

Residents can come to a Majestic Residences care home and receive medical care by a Medicare Certified home health Agency. Home health care covers a wide range of health care services that can be given to residents in a residential care home.

- Regain their strength after a fall or illness
- Regain activities of daily living
- Become more self-sufficient
- Maintain your loved one's current condition or level of function
- Slow decline of an illness

Impaired speech and range of motion can all be addressed with different types of specialized therapies.

Home health care is usually less expensive, more convenient, and just as effective as care you get in a hospital or skilled nursing facility (SNF).

Home Health care is covered by Medicare and many private insurance companies, including Medicare Advantage Plans.

Physical, Occupational, Speech and Respiratory Therapies all fall under the scope services a specialist with a home health agency can provide to a resident.

Examples of skilled home health services include:

A physician must deem your loved one qualified and write an order for an assessment from a Home Health Agency.

Majestic Residences can help arrange for any Home health care services that your loved one may need.

- Wound care for pressure sores or a surgical wound
- Patient and caregiver education
- Intravenous or nutrition therapy
- Injections
- Monitoring serious illness and unstable health status

Depending on state regulations and or limitations, Home Health nurses are utilized to handle wound dressing, ostomy care, medication administration, pain management, and other types of health support.



PROFESSIONAL ELECTRONIC MEDICAL RECORDS

Majestic Residences is once again leading the way in the residential assisted living home industry with the implementation of Electronic Medical Records (EHR) in all of their homes.

It's been estimated that only 4% of all residential assisted living homes have a full Electronic Medical Record system.

Every Majestic Residence home has a full suite of Electronic Medical Records for our residents.

Electronic Health Records are the first step to transforming coordinated health care. The benefits of electronic health records include:

- Better health care by consistently monitoring all aspects of patient care, including safety, effectiveness, patient-centeredness, communication, education, timeliness, efficiency, and equity.
- Better health by encouraging healthier lifestyles of all residents in our home, including increased physical activity, better nutrition, avoidance of behavioral risks, and wider use of preventative care.
- Improved efficiencies and lower health care costs by promoting preventative measures and improved coordination of health care services, as well as by reducing waste of duplicate tests.
- Enhanced communication with the resident's various outside medical professionals. The ability to integrate observations and assessments from multiple care or medical providers, makes for more effective and accurate decision-making





MOBILE PHYSICIAN SERVICES

THERE'S A DOCTOR IN THE HOUSE

Remember when we used to be tethered to phones with those annoying cords, forced to change TV channels manually and had to leave your house to see the doctor?

Okay, we still need to do the latter from time to time, but times are changing, thanks to the way that the medical industry constantly evolves to meet patient needs.

Majestic Residences partner with local physicians who visit residents in our homes. No more stress of having to go to a physician's office for check-ups or medical follow-ups.

Our mobile physicians contract with Medicare and most insurance companies, making it more convenient for your loved one to get the medical attention they deserve.

Of course, you always have the option to use your own doctor if you choose to do so.

THE SEAL OF THE JOINT COMMISSION OF ACCREDITED HEALTHCARE ORGANIZATIONS



Residential Assisted Living Homes and larger Assisted Living and Memory Care Communities across the nation have not set standardization of care from state to state. Over time this has created a fragmented industry with inconsistent care across homes and communities.

Majestic Residences recognized this as a real problem in the industry and could lead to substandard and inconsistent care for seniors.

To combat this issue, Majestic Residences has partnered with The Joint Commission of Accredited Healthcare Organizations (JACHO).

Today, there are more than 50,000 combined Residential Assisted Living Homes and Assisted Living Communities in the United States serving more than 1,000,000 residents. With the growth in recent years, The industry has been increasingly shifting into a more healthcare-focused setting by offering services for medication management, memory care, ambulation and post-hospital, and rehab recovery support services.

This shift has highlighted the need for national, consensus-based standards and accreditation.

The Joint Commission's Assisted Living accreditation standards were developed with consideration of scientific evidence and best practices, as well as state regulations and Life Safety Codes. Experts in the field of geriatrics, dementia care, rehabilitation, infection control, and senior housing were actively engaged in a collaborative effort to design standards that align with quality care delivery and safe practices.

The standards address the environment, staffing, emergency management, dementia care, medication management, provision of care and services, process improvement, and more. In addition to an extensive internal review of the standards by subject matter experts, feedback and expert guidance were received from learning visits, a Technical Advisory Panel (TAP), Standards Review Panel/TAP field review, public field review, and pilot testing.

Majestic Residences are one of only a small handful in the industry to committed to be part of JACHO's accreditation process. Less than half of 1% of all homes have made this commitment to increased level of higher care.

MAJESTIC GARDENS

Nutritious food is very important for older adults and Majestic Residences found a way to combine it in a fun and interactive way.

Meet the Majestic Garden. These indoor chemical-free gardens grow year-round in our homes supplying fresh "kitchen-farm" to table produce for our residents.

It all starts when our residents choose what type of fresh produce they want to grow.

They can choose from Muir Summer Lettuce, Garlic Chives, Astro Arugula, Classic Butter Lettuce, and more.

The day our seedlings arrive is always a fun day for our residents as they help us plant them in our indoor garden.

Once the seeds are planted, residents watch their garden grow to produce a delicious, healthy treat to share with others.





VIRTUAL REALITY

BECAUSE WHY SHOULD ALL THE YOUNG WHIPPER SNAPPERS HAVE ALL THE FUN?

When we're younger, we set lofty goals. Maybe one of them was traveling to Europe or going on a lion safari in Africa. Then life happens, and those dreams are often set aside to build a career and raise a family. Living with **Ageless Possibilities** means getting a chance to finally check off some of that bucket list.

With Majestic Residences' Virtual Reality technology, a trip to Europe is possible again. Walking with lions is no longer a long-lost dream and becomes a reality for our residents. These experiences are available to our residents on a daily basis. Imagine the feeling of strolling through a forest for the first time many years after your body made it impossible.

Our Virtual Reality technology is performed in a safe and tranquil environment free from obstacles and suited to brighten your loved one's day.





KEEPING THE LOVE OF PETS ALIVE

ROBOTIC PETS

MAJESTIC RESIDENCES
Memorable
VALUES SYSTEM

MAJESTIC RESIDENCES
Empathetic
VALUES SYSTEM



Many of our residents enjoyed the love, affection and companionship a dog or cat offers. We believe that shouldn't change just because they can't physically care for them any longer.

Residents with Dementia or Alzheimer's should be able to create memorable moments without the fear of a pet harming them or them harming a pet.

To create those loving memories again, we use the latest technology in robotic pets to create a safe environment for our resident's enjoyment.

Our robotic cats and dogs are extremely realistic both in feel, sound and behavior. Our cats purr when pet and our dogs beg for attention with encouraging little barks.

Tails wag with every interaction our residents have with them. They're so realistic, at first glance, you'll probably almost believe they're real.